

Transportation & Travel Training

Our Mission → *To provide residents of Washington County with transportation options that get them where they want to go safely and affordably.* The purpose of Transportation & Travel Training is to remove barriers and increase efficiency for residents, staff, and partners. Our goal is to increase people's access to resources, medical appointments; and engagement with family, community, and employment. All county residents, regardless of ability, disability, age, gender, race, faith, or lived experience have a right to participate fully in their community.

The Transportation Team is an outreach and engagement team in Community Services that works to connect riders, providers, and deciders. Our work is funded in part through the Minnesota Department of Transportation.

- **A Mobility Manager** is a planner or analyst who maintains a network of public and private transit providers; county, city, and state officials; and community partners to advocate for accessible, inclusive transportation resources that are moving forward in sustainable ways.
- **A Transportation Navigator** is a critical support provider for users and facilitators of transit.

Types of Training Available

- **Transportation Orientation** – a brief, accurate overview of transportation options & available resources. Examples: phone calls, short videos, and/or website navigation help.
- **Transportation Familiarization** – an explanation of transportation options that is tailored to a person's specific questions and needs. Examples: conversation & listening sessions, help with scheduling, or assistance with trip planning and accessibility.
- **Transportation Training** – in-depth explanation of transportation options and the steps for how to use each them safely, reliably, and affordably. The GoWashington team can provide group training for organizations/teams of staff, partners, or caregivers. This training can vary from a single 60 to 90-minute overview, to a series of sessions referred to as a **Train-the-Trainer** series (intensive, detailed training designed to create Transportation Navigators in the community).
- **Travel Training** – in-depth training for riders/transit users. "Complete Trip" Travel Training is when a Transportation Navigator works with a resident or small group of people to address all the considerations for safe travel, from traffic to supplies, payment, sidewalks, regulating emotions/fears, mobility & language, communicating/public interactions, seeking assistance, safety, weather accommodation, planning and back-up planning, and practice trips.

Please Call 651-430-6651 or
visit GoWashingtonMN.com and click on "Contact Us" to schedule training of any type.

Need a ride? We can help.

Visit: GoWashingtonMN.com
Call: 651-430-6651