

Transportation Resources

Public Transportation

- **Metro Transit** provides fixed-route bus and rail service in the Twin Cities Metro Area. In some areas, **Metro Transit Micro** connects riders to these bus routes or other destinations within the zones. See routes linked on GoWashingtonMN.com, call the Metro Transit Information line, 612-373-3333, or download the Metro Transit App. Fare: \$2-\$5.
- **Metro Transit Micro** is an on-demand service operating in small zones near selected Metro Transit routes. Riders connect to fixed-route, or travel curb-to-curb within the zone.
- **Metro Mobility** is for certified riders who are unable to use fixed-route buses due to a disability. Metro Mobility operates in the same service area as Metro Transit Routes. Certification information is available at GoWashingtonMN.com, or you can call Metro Mobility at 651-602-1111. Fare: \$3.50 non-peak/\$4.50 peak hours.
- **Metro Move** is a transportation service for home and community-based waiver programs. Call 651-602-1900 or see link on GoWashingtonMN.com for more information.
- **Transit Link** is a public dial-a-ride service available for anyone in the Twin Cities Metro Area in places where there is no fixed-route service. Advance reservation required. Transit Link Phone Number: 651-602-5465. Fare: \$3.50 non-peak/\$4.50 peak hours.

City Bus Loops and Other Transportation Options (more options at GoWashingtonMN.com)

- Several cities in Washington County have limited mid-day **circulator bus loops** that connect housing communities to local stores and clinics. See routes and schedules at GoWashingtonMN.com, or speak with the GoWashington navigator or operator to learn more.
- Community Thread in Stillwater operates a **volunteer driver program** for older adults. Please visit CommunityThreadMN.org or call 651-439-7434 for more information about services or to volunteer.

Medical Transportation

Some health insurance plans provide transportation benefits. Call the number on the back of your insurance card to ask if transportation is included in your plan.

Have questions about transportation? Call 651-430-6651; a navigator will return your call (M-F).

We can also meet with you in-person or virtually to answer transportation questions, give more information about services, and/or provide training to fit your needs.

Have questions about other county services?

- Call a Community Services Navigator at 651-430-6455 (M-F).
- Call 651-430-6000 for general county information (M-F).



Need help finding transportation information? We can help.

Visit: GoWashingtonMN.com
Call: 651-430-6651





Metro Transit Trip Planner
Call 612-373-3333

My Bus Route Information:

Route Number _____

Stop Location(s)

Pick Up Time _____

Return Trip Time _____



Text 612-444-1161 for Metro Transit Information.

Text your general transit questions or trip planning requests to and a transit expert will text back answers in a few minutes. Available 6:30 a.m. to 8 p.m. weekdays and Saturday 8 a.m. to 4:30 p.m. (closed on Sundays and holidays).

Text 612-900-0411 for Safety Concerns.

If you see something that causes concern on or near a bus, report it. If you witness a crime or have an emergency, please call 9-1-1.

Fares:

\$2:00-\$3.25/\$5.00 all-day pass. Pay with a GoTo Card or unlimited ride passes available online, or at transit stations, or CUB Foods. Riders may also pay on the Metro Transit App.

Reduced fares are available. See GoWashingtonMN.com/PublicTransportation, or call the Metro Transit Trip Planner with questions 612-373-3333.

“How to Ride” video on GoWashington.MN.com



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Call: 651-430-6651

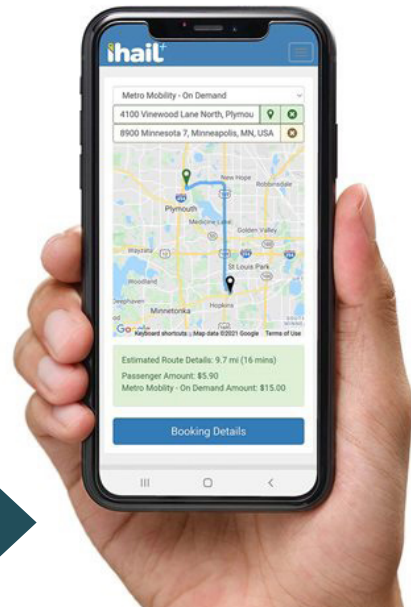


Metro Mobility Call 651-602-1111

1. Fill out application (rider + doctor – mail in the two parts together).

2. Once certified, call to reserve ride 1-4 days in advance.

- Service is guaranteed within the service area that follows Metro Transit fixed routes.
- Fare is \$3.50/\$4.50 leg/one-way.
- Trips greater than 15 miles have a \$0.75 additional mileage charge.
- Pay with cash or Go-To Card. Go-To cards available at Cub Foods or transit stations, or online.
- Door-through-door service.
- Guests pay fare. PCAs ride free (must reserve separate seat for each rider).
- Certified riders outside the service area may take Transit Link into the Metro Mobility service area to transfer to a guaranteed Metro Mobility ride.
- Riders may choose to upgrade to Premium on Demand (uses an app like other ride-hail services). \$5.00-\$20.00+.



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Visit: GoWashingtonMN.com
Call: 651-430-6651

Transit Link

Transit Link

Call 651-602-LINK (5465)

Press “7” to schedule rides in Washington County

- M-F Shared ride service operating in the seven-county Metro Area where/when fixed-routes are **not available**. Serves everyone, **no eligibility** requirements.
- Transit Link connects rider to transit station/fixed-route service when available. Transit Link brings rider curb to curb if there is no fixed-route bus service.
- Fare is \$3.50/\$4.50 each way. Trips greater than 15 miles have an additional \$0.75 mileage charge. Pay with exact cash or GoTo Card. GoTo cards available online, at transit station, or at CUB Foods (ask where at the customer service desk).
- Reserve trip 1 to 4 days in advance (M-F).
- Groups of five or more riders pay only one-way fare when traveling together. Return trip is free! Request at reservation.
- If Metro Mobility certified, request ADA service and if a transfer is needed, rider may transfer to a Metro Mobility requested ride vs. a bus stop.
- Riders may be placed on stand-by. Transit Link service is not guaranteed.
- 30-minute window for bus arrival time. Rider may have to wait up to 30 minutes. Schedule accordingly.
- 3-minute driver-wait time. Riders have 3 minutes from bus arrival to board. Wait at boarding location.



Need help finding transportation information? We can help.

Visit: GoWashingtonMN.com
Call: 651-430-6651

Transportation and Travel Training

Our Mission → To provide residents of Washington County with transportation information that helps people get where they want to go safely and affordably.

The Community Services' GoWashington Team works to connect riders, providers, and deciders by keeping GoWashingtonMN.com up-to-date and providing support for staff and residents needing transportation information. Virtual or in-person, we can provide a quick overview, or dig deep to address unique transportation needs. We can...

- Answer transportation questions via phone, email, virtual meeting, or in-person visit
- Drop brochures off with staff for site/program common areas, mail boxes, new resident welcome packets, etc.
- Table at an event, or in common spaces for walk-up Transportation Q&A
- Provide short customized training with staff on transportation options in the area (so staff can help residents more effectively)*
- Provide group or 1:1 resident assistance with scheduling and/or using transit (Travel Training)*

Our work is funded in part through the Minnesota Department of Transportation through a Section 5310 Enhanced Mobility Grant. All training is provided at no cost to residents or our partners.

Please Call 651-430-6651 or visit GoWashingtonMN.com → click on “Contact Us” to speak to a navigator or schedule training.

Examples of Training Available*

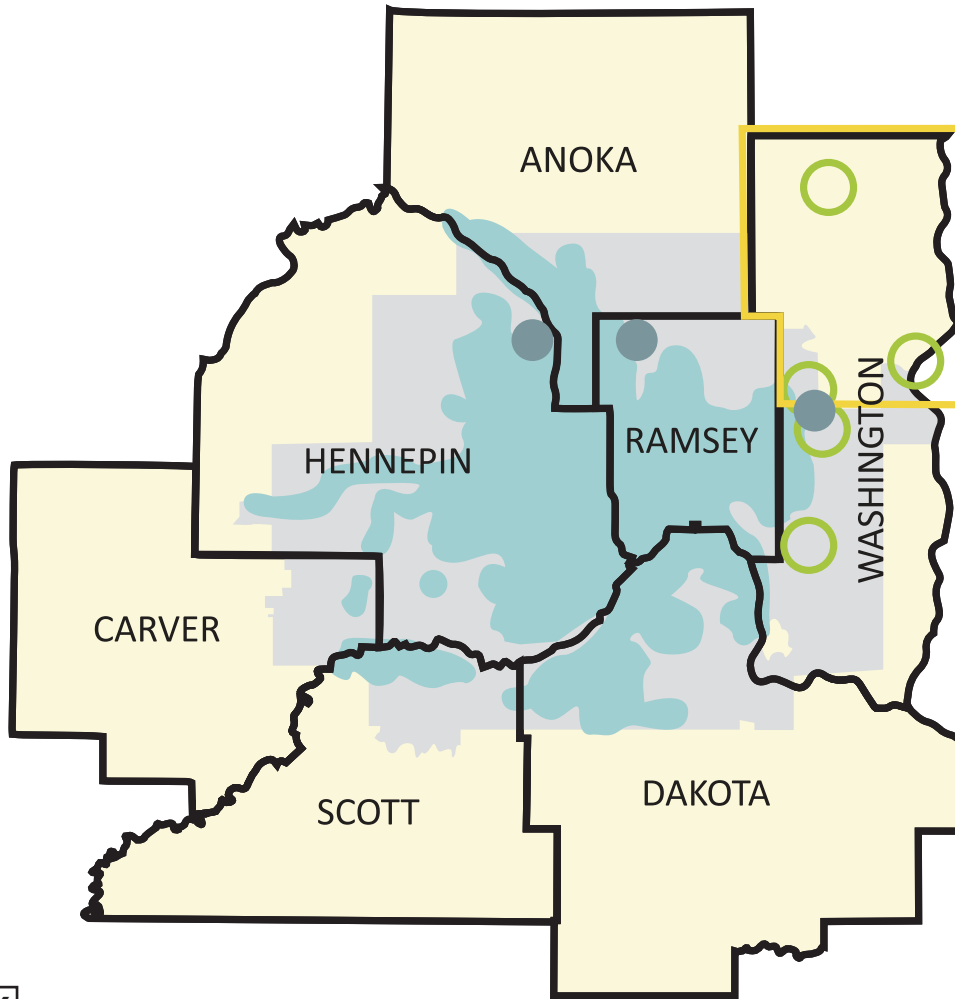
- **Transportation Orientation** – a brief, accurate overview of transportation options.
- **Transportation Familiarization** – an explanation of transportation options that is tailored to a person's specific questions and needs.
- **Transportation Training** – in-depth explanation of transportation options and the steps for how to use each of them. The GoWashington team can provide group training for staff, partners, or caregivers. This training can be customized from a single 45-minute overview to a **Train-the-Trainer** series of intensive, detailed training designed to create Transportation Navigators.
- **Travel Training** – in-depth training for riders (transit users). “Complete Trip” Travel Training is when a Transportation Navigator works with a resident or small group of people to address all the considerations for safe travel, from traffic, to supplies, payment, sidewalks, mobility, communicating/public interactions, seeking assistance, safety, weather accommodations, planning, and practice trips.



Need help finding transportation information? We can help.

Visit: GoWashingtonMN.com
Call: 651-430-6651

Transportation in the Area



KEY



Metro Transit Routes and ADA Guaranteed Metro Mobility Service Area



Metro Transit Micro



Community Tread Volunteer Driver program service area



Metro Move Service Area and Non-Guaranteed Metro Mobility Service Area



City Bus Loops (Circulators)



Transit Link (operates in the entire 7 metro area where fixed routes are not available)



Scan the QR Code or visit our website at GoWashingtonMN.com and click on “Find Transportation Near Me” button for services available near you.

Need help finding transportation information? We can help.

Visit: GoWashingtonMN.com
Call: 651-430-6651